



# Consumer register complaint through CSD mobile application

Step 1: Scan the barcode using CSD mobile application



8906000990421



Scan the barcode

PREVIOUS SEARCHES



Camping Army Water Bottle  
Canteens & Water Bottles

3 weeks ago



Men's Leather Hiking Boots  
Boots and Shoes

3 weeks ago



Trekking Walking Stick  
Trekking and Hiking

3 weeks ago



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## Step 2: Check out product details



Name & Address

Basic Product Information

## GS1 India



#330, 2ND FLOOR,  
C WING,  
AUGUST KRANTI BHAWAN, BHIKAJI CAMA  
PLACE,  
NewDelhi, 110066

[Register Complaint](#)



Product name

Brand name

Barcode number(GTIN)

Product name

Apple Juice 250 ml

Brand name

DK

Barcode number(GTIN)

8906000990421

Product description

DK Apple Juice 250 ml

Commodity

Net weight/content

[Register Complaint](#)



ation      **Product Detail Information**      MRP      Reg      ation      MRP      Regulatory Data      Consumer Car

Ingredients : Contains pure filtered water, concentrated apple juice, less than 0.5% of: vitamin C (ascorbic acid), calcium citrate, potassium phosphate.

Storage condition : Chilled

Caution : Protect the content from direct sunlight

Storage instruction : Store in a cool and hygienic place.

Variant : Apple

MRP

₹ 20 per unit

Location

Pan India

MRP activation date

Aug 02, 2017

**Register Complaint**

**Register Complaint**

Step 3: In case of any discrepancies in the product details, tap on tab "Register Complaint"





MRP      Regulatory Data      Consumer Care Details

MRP      Regulatory Data      Consumer Care Details

FSSAI Lic. No.: 100212526364  
 ISI No.:  
 Food Type: Veg  
 Self Life: 3 Months based on Manufacturing Date  
 Hs code: 2009

Contact number: 01142890890  
 Person name: Mr. Gupta  
 Office address: 330, C-wing, 2nd Floor, August Kranti  
 Bhavan, Bhikaji Cama Place, New Delhi-  
 110066  
 Email: info@gs1india.org

Tap

Register Complaint

Register Complaint

Step 4: Fill up the form



## Register Complaint

Batch number(\*)

ABCD1234

Complaint description(\*)

I was charged more than a MRP printed on a product packaging

Mobile number(\*)

9654011414

Canteen Name

Select  
canteen  
store

Enter

Email ID(\*)

test@gmail.com

Input invoice number

Enter  
receipt  
number

ABCD1234XYZ

Add product images



punjab

53 R.R.punjab

Vajra Canteen Shahkot (Punjab)

1 st Guards (2 Punjab)

O/C The Punjab Regimeted Centre

3 rd BN Punjab Regt

13 Punjab Sind

14 Punjab (Nabba Akai)

15 Punjab (Patiala)

16 Punjab (Patiala)

9 Punjab Regt

18 Punjab Regt

19 Punjab Regt

17 Punjab Regt

12 Punjab BN NCC

20 BN The Punjab Regt



# Register Complaint

product packaging

Mobile number(\*)

9654011414

Canteen Name

13 Punjab Sind

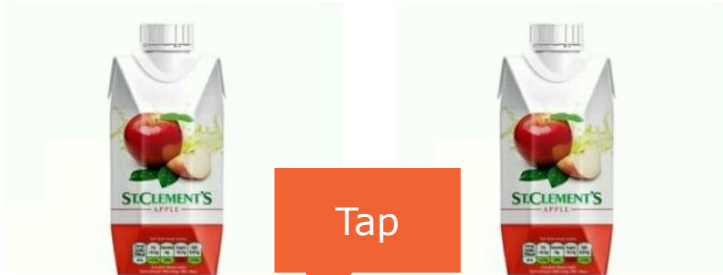
Email ID(\*)

test@gmail.com

Input invoice number

ABCD1234XYZ

Add product images



Submit complaint



# Register Complaint

Canteen Name

13 Punjab Sind

Email ID(\*)

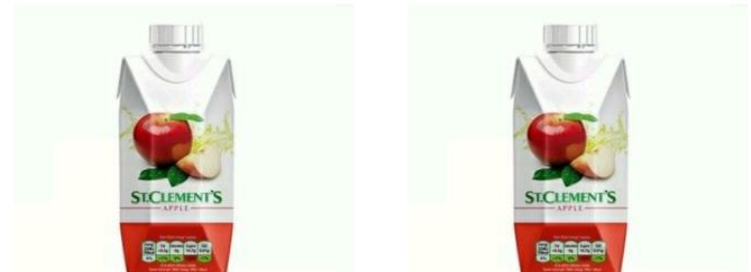
test@gmail.com

Receipt Image

Your complaint reference number is:  
20171121E9F9C4

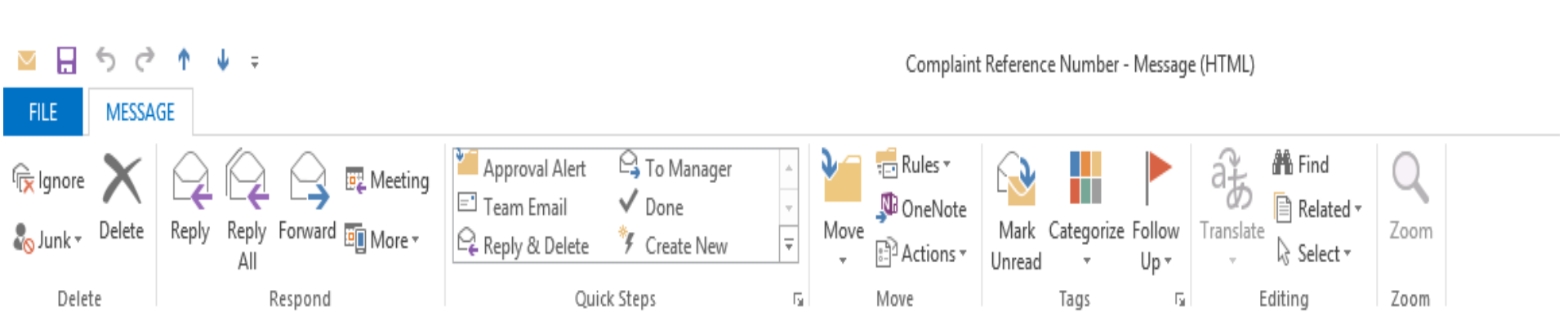
OK

Add product images



Submit complaint

# System generated mail to consumer



Tue 21-11-2017 14:08  
Canteen Stores Department <support@csd.org.in>  
Complaint Reference Number 20171121E9F9C4

To Nipun Dogra

Message front.jpeg (18 KB)

This is a system generated message to acknowledge the complaint you submitted through CSD mobile app. Your complaint number is 20171121E9F9C4.

You may contact Director (CSD), Canteen Stores Department Customer Cell, at 011-xxxxxxx if any further assistance is required.

Administrator  
Canteen Stores Department Mobile App

Thank You